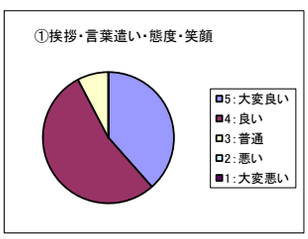
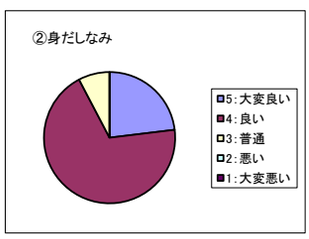
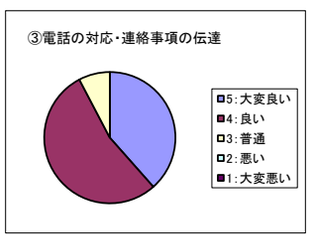
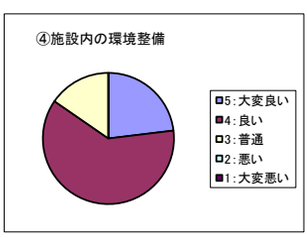
【正恵会のサービスに関するアンケート】集計結果　　[上河内・グループホーム]

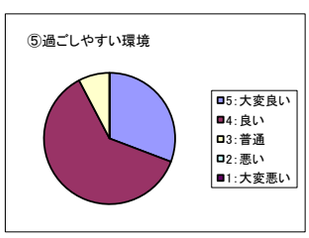
	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	5	7	1	0	0	4.31
②身だしなみ	3	9	1	0	0	4.15
③電話の対応 連絡事項の伝達	5	7	1	0	0	4.31
④施設内の環境整備	3	8	2	0	0	4.08
⑤過ごしやすい環境	4	8	1	0	0	4.23
⑥サービスの満足度	5	7	1	0	0	4.31

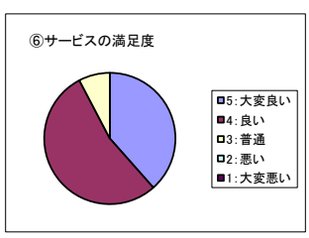


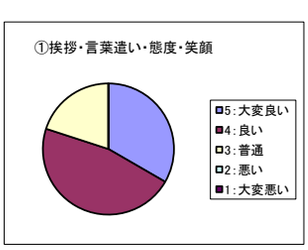
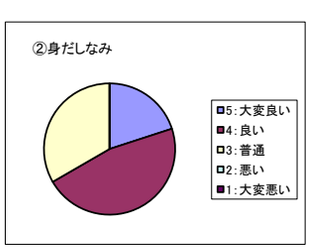
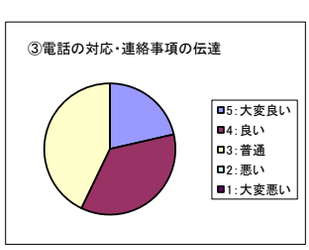
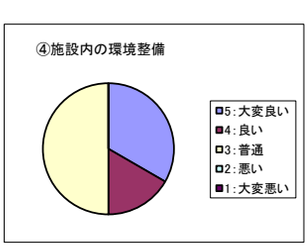
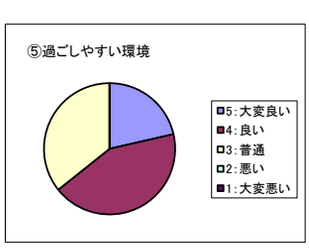
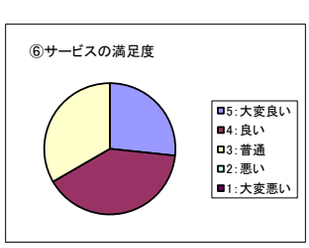










【正恵会のサービスに関するアンケート】集計結果　　[上河内・小規模]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	5	7	3	0	0	4.13
②身だしなみ	3	7	5	0	0	3.87
③電話の対応 連絡事項の伝達	3	5	6	0	0	3.79
④施設内の環境整備	4	2	6	0	0	3.83
⑤過ごしやすい環境	3	6	5	0	0	3.86
⑥サービスの満足度	4	6	5	0	0	3.93