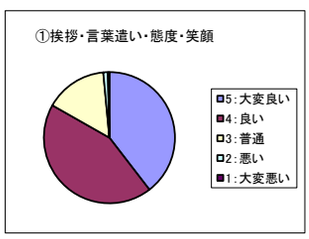
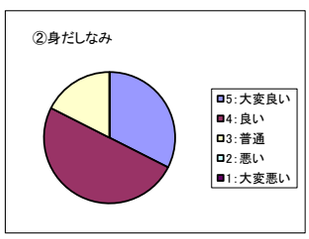
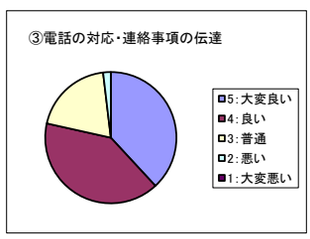
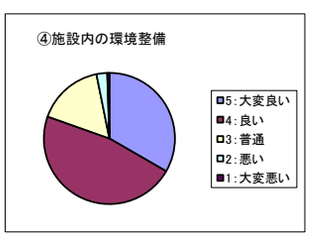
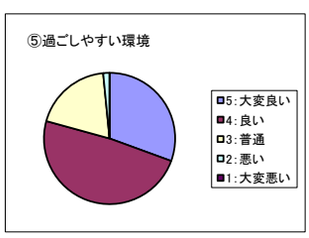
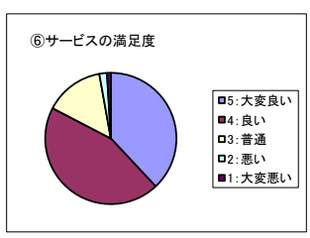
【正恵会のサービスに関するアンケート】集計結果

［グッドエイジクラブ宇都宮］

	5：大変良い	4：良い	3：普通	2：悪い	1：大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	106	117	41	3	1	4.21
②身だしなみ	87	134	47	0	0	4.14
③電話の対応 連絡事項の伝達	101	107	52	5	0	4.13
④施設内の環境整備	63	89	31	5	1	4.09
⑤過ごしやすい環境	59	94	37	3	0	4.06
⑥サービスの満足度	81	95	31	4	2	4.03