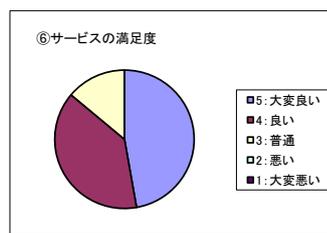
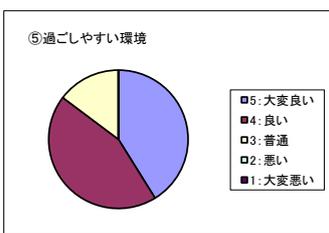
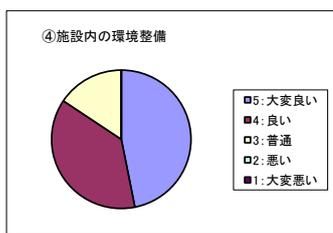
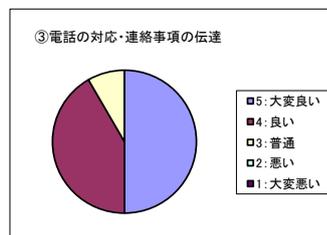
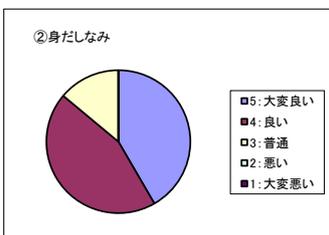
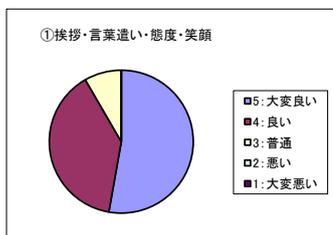


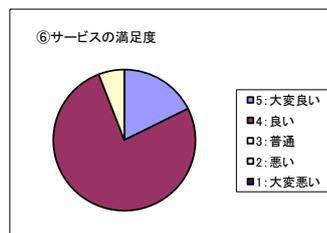
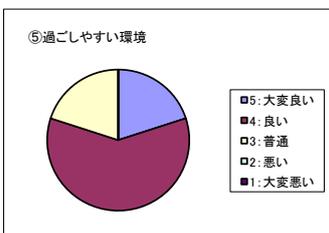
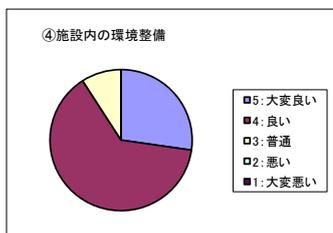
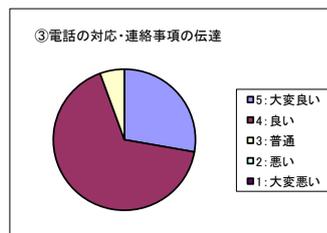
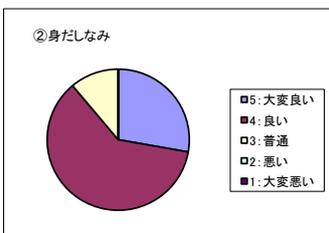
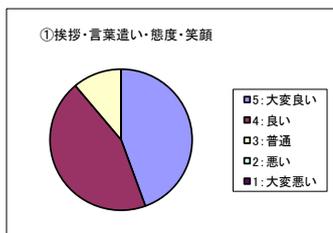
[宝寿苑・特養]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	19	14	3	0	0	4.44
②身だしなみ	15	16	5	0	0	4.28
③電話の対応 連絡事項の伝達	18	15	3	0	0	4.42
④施設内の環境整備	15	12	5	0	0	4.31
⑤過ごしやすい環境	14	15	5	0	0	4.26
⑥サービスの満足度	17	14	5	0	0	4.33



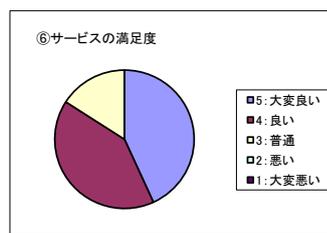
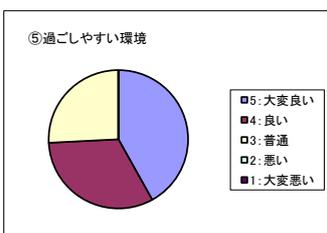
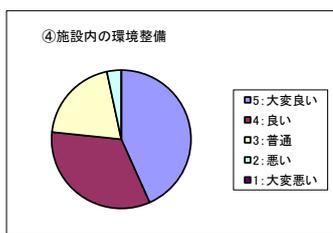
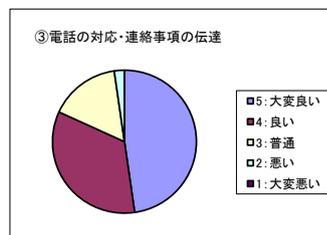
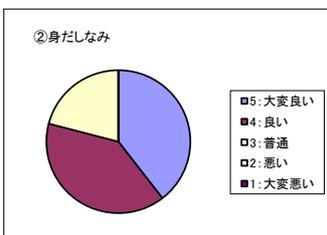
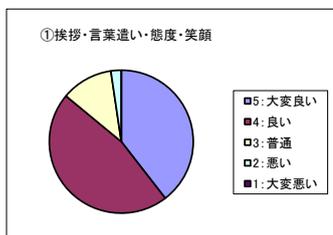
[宝寿苑・ショートステイ]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	8	8	2	0	0	4.33
②身だしなみ	5	11	2	0	0	4.17
③電話の対応 連絡事項の伝達	5	12	1	0	0	4.22
④施設内の環境整備	3	7	1	0	0	4.18
⑤過ごしやすい環境	2	6	2	0	0	4.00
⑥サービスの満足度	3	13	1	0	0	4.12



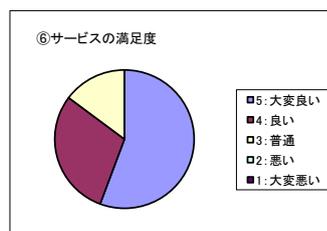
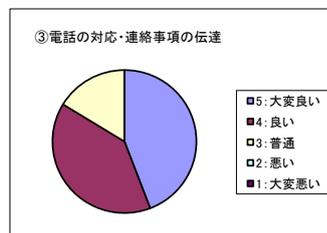
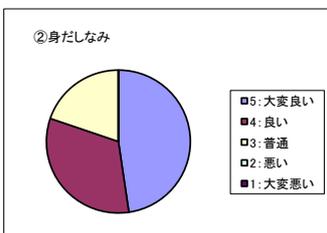
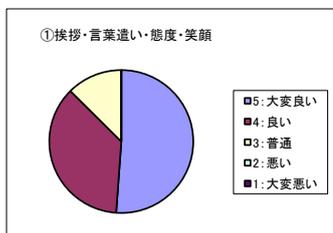
[宝寿苑・デイサービス]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	17	20	5	1	0	4.23
②身だしなみ	17	17	9	0	0	4.19
③電話の対応 連絡事項の伝達	21	15	7	1	0	4.27
④施設内の環境整備	13	10	6	1	0	4.17
⑤過ごしやすい環境	13	10	8	0	0	4.16
⑥サービスの満足度	19	18	7	0	0	4.27



[宝寿苑・ヘルパーステーション]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	45	32	11	0	0	4.39
②身だしなみ	41	28	17	0	0	4.28
③電話の対応 連絡事項の伝達	38	34	14	0	0	4.28
⑥サービスの満足度	49	26	13	0	0	4.41



[宝寿の里]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	9	5	0	0	0	4.64
②身だしなみ	6	5	3	0	0	4.21
③電話の対応 連絡事項の伝達	9	4	1	0	0	4.57
④施設内の環境整備	7	5	1	0	0	4.46
⑤過ごしやすい環境	8	4	1	0	0	4.54
⑥サービスの満足度	7	7	0	0	0	4.50

