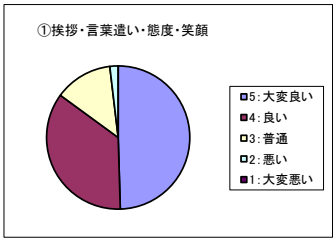
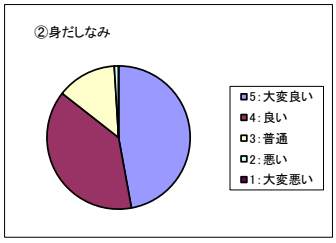
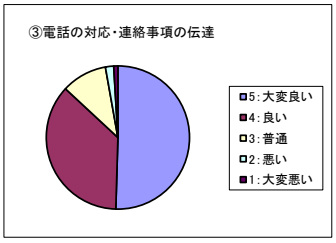
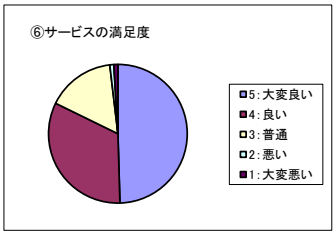
[宝寿苑・ケアプランセンター青い鳥]

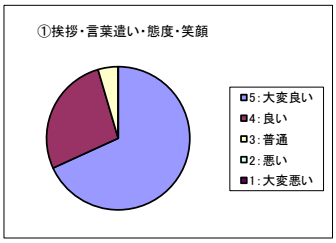
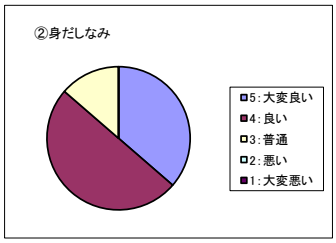
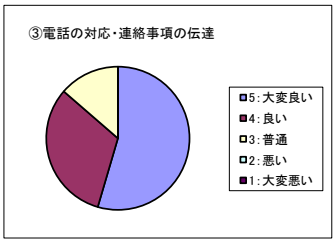
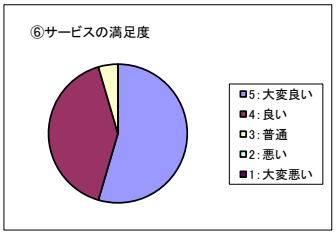
	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	53	38	14	2	0	4.33
②身だしなみ	49	40	14	1	0	4.32
③電話の対応 連絡事項の伝達	54	39	11	2	1	4.34
⑥サービスの満足度	53	35	17	1	1	4.29









[宝寿苑・訪問看護ステーション青い鳥]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	15	6	1	0	0	4.64
②身だしなみ	8	11	3	0	0	4.23
③電話の対応 連絡事項の伝達	12	7	3	0	0	4.41
⑥サービスの満足度	12	9	1	0	0	4.50