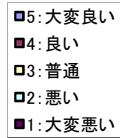
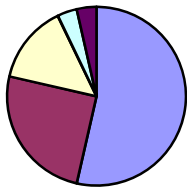


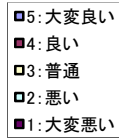
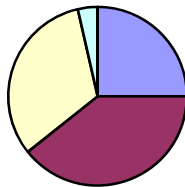
[宝寿苑・特養]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	15	7	4	1	1	4.21
②身だしなみ	7	11	9	1	0	3.86
③電話の対応 連絡事項の伝達	10	12	4	1	1	4.04
④施設内の環境整備	9	14	4	1	0	4.11
⑤過ごしやすい環境	8	14	4	2	0	4.00
⑥サービスの満足度	12	12	2	0	2	4.14

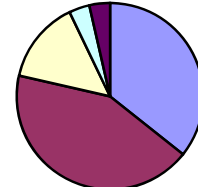
①挨拶・言葉遣い・態度・笑顔



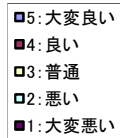
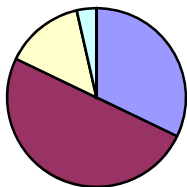
②身だしなみ



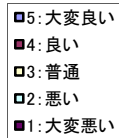
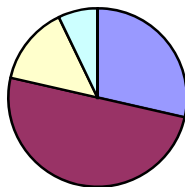
③電話の対応・連絡事項の伝達



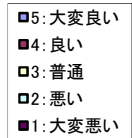
④施設内の環境整備



⑤過ごしやすい環境

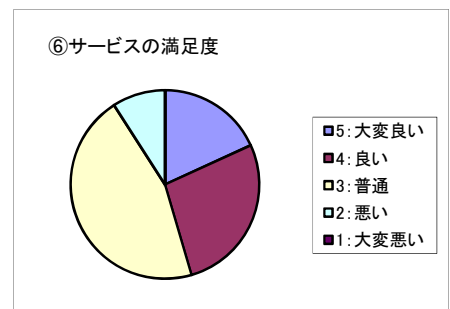
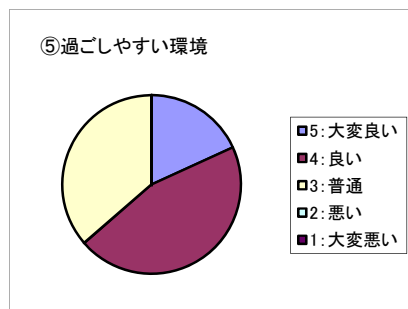
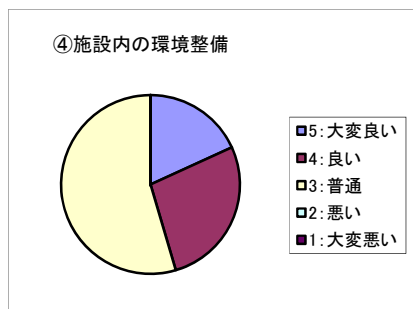
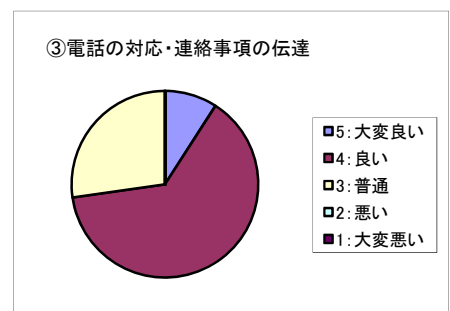
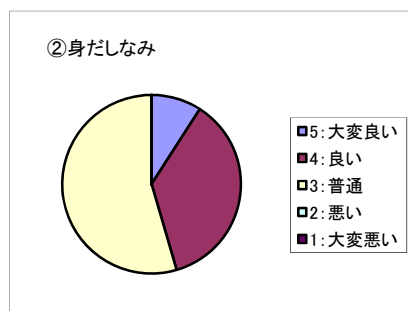
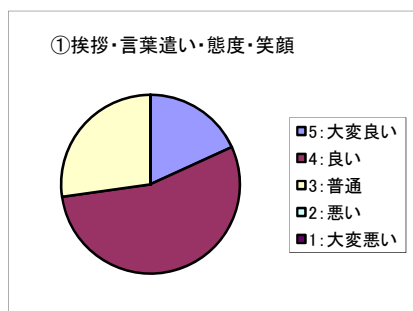


⑥サービスの満足度



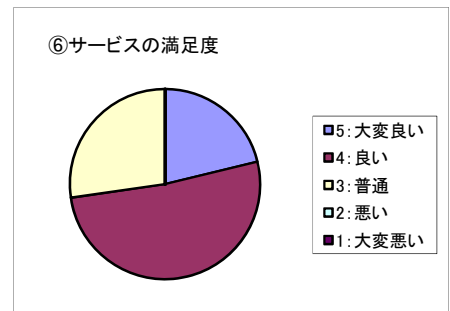
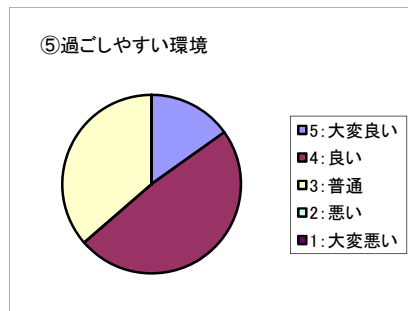
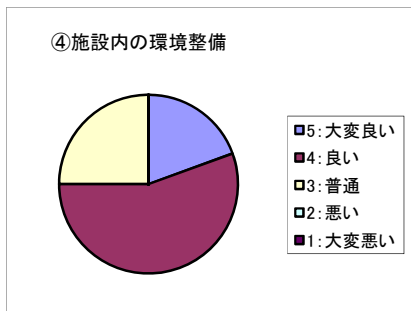
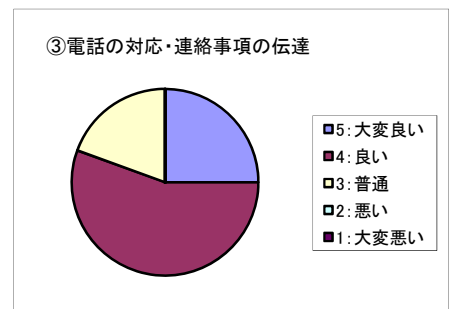
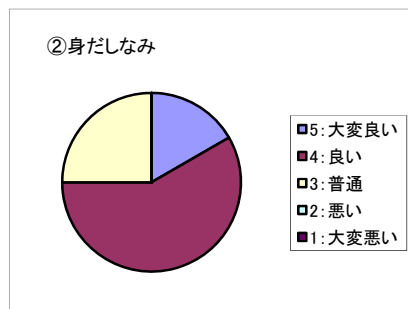
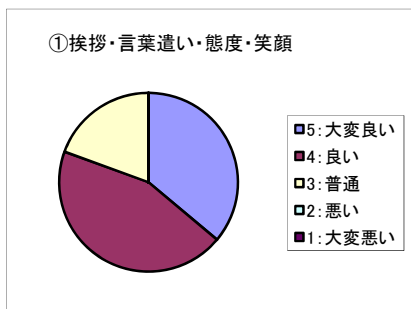
[宝寿苑・ショートステイ]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	2	6	3	0	0	3.91
②身だしなみ	1	4	6	0	0	3.55
③電話の対応 連絡事項の伝達	1	7	3	0	0	3.82
④施設内の環境整備	2	3	6	0	0	3.64
⑤過ごしやすい環境	2	5	4	0	0	3.82
⑥サービスの満足度	2	3	5	1	0	3.55



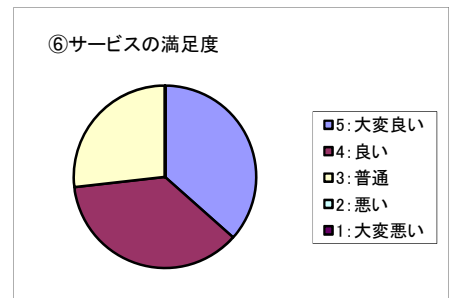
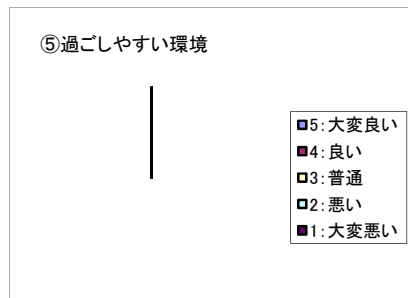
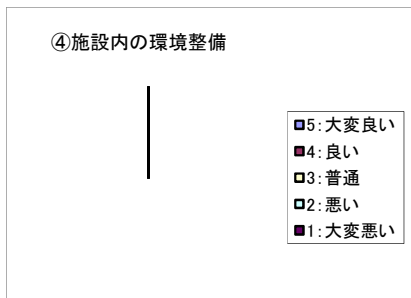
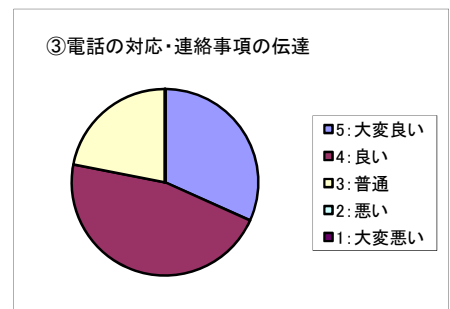
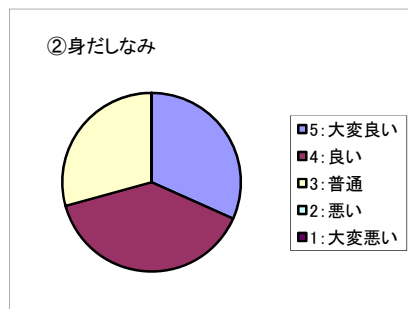
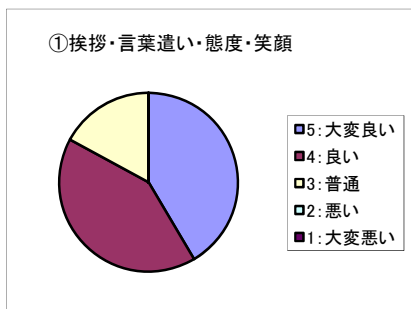
[宝寿苑・デイサービス]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	13	16	7	0	0	4.17
②身だしなみ	6	21	9	0	0	3.92
③電話の対応 連絡事項の伝達	9	20	7	0	0	4.06
④施設内の環境整備	7	20	9	0	0	3.94
⑤過ごしやすい環境	5	16	12	0	0	3.79
⑥サービスの満足度	7	17	9	0	0	3.94



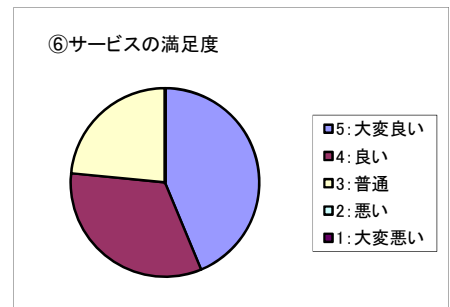
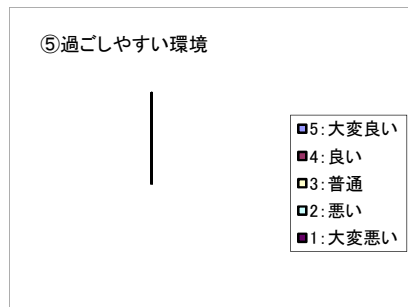
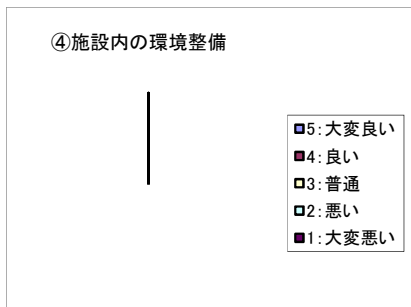
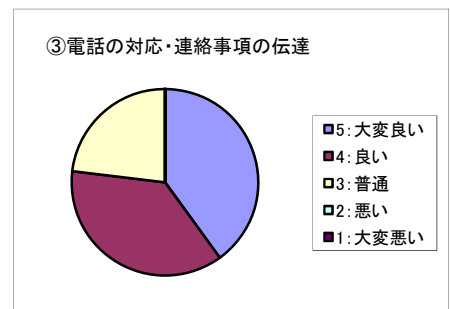
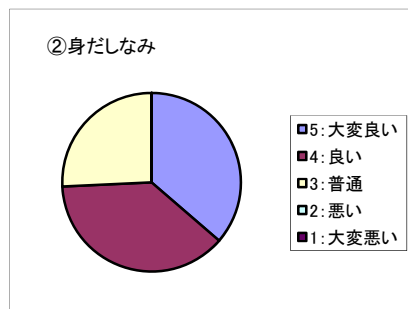
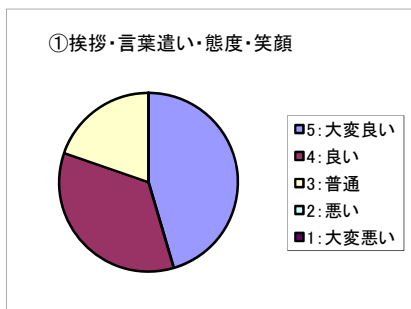
[宝寿苑・在支]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	17	17	7	0	0	4.24
②身だしなみ	13	16	12	0	0	4.02
③電話の対応 連絡事項の伝達	13	19	9	0	0	4.10
④施設内の環境整備						
⑤過ごしやすい環境						
⑥サービスの満足度	15	15	11	0	0	4.10



[宝寿苑・ヘルパー]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	30	23	13	0	0	4.26
②身だしなみ	24	25	17	0	0	4.11
③電話の対応 連絡事項の伝達	26	24	15	0	0	4.17
④施設内の環境整備						
⑤過ごしやすい環境						
⑥サービスの満足度	28	21	15	0	0	4.20



[宝寿の里]

	5:大変良い	4:良い	3:普通	2:悪い	1:大変悪い	平均値
①挨拶・言葉遣い 態度・笑顔	1	4	2	0	0	3.86
②身だしなみ	0	4	3	0	0	3.57
③電話の対応 連絡事項の伝達	2	4	0	1	0	4.00
④施設内の環境整備	0	5	1	1	0	3.57
⑤過ごしやすい環境	1	3	2	0	0	3.83
⑥サービスの満足度	2	3	1	0	0	4.17

